

Allschwil, 19.03.2020

Dear Customers,

BioConcept Ltd. is following the Covid-19 outbreak and is closely monitoring information available from the World Health Organization and the Bundesamt für Gesundheit ([BAG](#)).

Our management team has reviewed these polices and has made appropriate adjustments following the public health guidance available to date. We have proactively taken steps to both ensure the safety of our employees and the security of our supply chain and will continue to commit the necessary resourcing provisions to meet these obligations.

Deliveries

We are supplied by our suppliers and continue to deliver goods. In addition we hold a certain stock of products at BioConcept Ltd. Our production of cell culture products in Allschwil/BL is not affected. We will continue to offer you our products as the supply security of all our customers is important to us. Because this is a fluid and rapidly evolving situation, to mitigate potential delays and provide us with as much visibility as possible, we encourage you to submit your orders in advance of demand to help us ensure your ongoing supply chain continuity.

Sales Visits

During these critical times, our sales staff are not scheduled to visit customers. However, you are welcome to contact our sales staff by phone or e-mail.

We appreciate your continued business, and we will continue to monitor the situation and provide further updates as needed.

Sincerely,



Martin Howald
CEO/President